Medicaid Renewal Toolkit
Social Media Captions

How to Use These Captions

Pick the captions that fit your audience, add your organization's name, links and contact details, and adjust the wording so it sounds like you. Pair them with the toolkit graphics or your own, and space them out over time.

Disclaimer
Medicaid rules, deadlines and contact information change often, so please check every detail with your state Medicaid agency before posting. These captions are meant to be adapted, so edit and rebrand them to fit your organization's voice and community.

MO HealthNet is Changing

Post 1

Facebook
Your MO HealthNet coverage may look different soon.

New rules begin rolling out this fall and continue into 2027. Depending on your coverage, they could change eligibility, renewals, or what you need to do to stay covered.

Knowing what's coming can help you prepare. For help understanding the changes that may affect your coverage, call the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

LinkedIn
Changes to MO HealthNet begin rolling out this fall and continue into 2027. Depending on their coverage, participants may face changes to eligibility, renewals, or what they need to do to stay covered.

Understanding what is coming now can give Missourians more time to prepare. For help understanding these changes, call the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
Your MO HealthNet coverage may look different soon.

New rules begin rolling out this fall and continue into 2027. Depending on your coverage, they could change eligibility, renewals, or what you need to do to stay covered.

For help understanding the changes that may affect your coverage, call the Family Support Division at (855) 373-4636.

X/Twitter
MO HealthNet is changing. New rules beginning this fall and continuing into 2027 could affect eligibility, renewals, or what some participants must do to stay covered. Questions? Call (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Post 2: Different Coverage, Different Changes

Facebook
One Medicaid change doesn't fit everyone.

Children, pregnant women, seniors, people with disabilities, and adults covered through Medicaid expansion don't all follow the same MO HealthNet rules.

Before worrying about a change you've heard about, find out whether it applies to you. Call the Family Support Division at (855) 373-4636 with questions about your eligibility or check your benefits at https://my.mo.gov/fsdbenefits.

LinkedIn
Not every MO HealthNet participant will be affected by the upcoming Medicaid changes in the same way.

The rules can differ for children, pregnant women, seniors, people with disabilities, and adults covered through Medicaid expansion. Help participants understand which changes actually apply to their coverage.

For eligibility questions, call the Family Support Division at (855) 373-4636 or check your benefits at https://my.mo.gov/fsdbenefits.

Instagram
Not every MO HealthNet participant will be affected by the upcoming changes in the same way.

Children, pregnant women, seniors, people with disabilities, and adults covered through Medicaid expansion can have different requirements.

Questions about your eligibility? Call (855) 373-4636.

X/Twitter
Not every MO HealthNet participant will be affected by the new Medicaid rules in the same way. Find out what applies to your coverage. Call (855) 373-4636 or check your benefits at https://my.mo.gov/fsdbenefits.

Post 3: Keep Your Information Current

Facebook
Have you moved since you enrolled in MO HealthNet?

An old address could mean missing an important notice about your coverage.

Take a few minutes to make sure your mailing address, phone number, and email are current with the Family Support Division. Need help? Call (855) 373-4636 or visit https://dss.mo.gov/fsd and select “Report a Change.”

LinkedIn
A Medicaid notice can’t help someone prepare if it never reaches them.

As MO HealthNet changes begin rolling out, encourage participants to make sure the Family Support Division has their current mailing address, phone number, and email.

For assistance, call (855) 373-4636 or visit https://dss.mo.gov/fsd and select “Report a Change.”

Instagram
Moved? Changed your phone number or email?

Make sure the Family Support Division has your current information so important MO HealthNet notices can reach you.

Need help? Call (855) 373-4636

X/Twitter
Moved or changed your phone number? Make sure MO HealthNet has your current information. Call FSD at (855) 373-4636 or visit https://dss.mo.gov/fsd and select “Report a Change.”

Post 4: Check Your Mail

Facebook
Don’t let a yellow envelope from the Family Support Division become junk mail.

Some notices are informational. Others may require you to take action.

With several Medicaid changes approaching, opening your mail and reading the entire notice is one of the simplest ways to protect your coverage. If you have questions about a notice you received, call the Family Support Division at (855) 373-4636 or log in to your FSD Benefits Portal at https://my.mo.gov/fsdbenefits.

LinkedIn
The Family Support Division will send MO HealthNet participants important information as upcoming Medicaid changes take effect.

Some notices may simply explain a change. Others may require action. Encourage patients and community members to open every Family Support Division notice, read it completely, and get help if they don’t understand what it means.

For questions about eligibility or a notice from the Family Support Division, call (855) 373-4636 or log in to the FSD Benefits Portal at https://my.mo.gov/fsdbenefits.

Instagram
That yellow envelope from the Family Support Division matters.

Some notices provide information. Others may require you to take action to protect your MO HealthNet coverage.

Open your mail, read the entire notice, and ask for help if you don’t understand it. Call the Family Support Division at (855) 373-4636.

X/Twitter
Get the yellow envelope from the Family Support Division? Open it. Some notices may require action to protect your MO HealthNet coverage. Questions? Call (855) 373-4636 or log in at https://my.mo.gov/fsdbenefits.

Post 5: A Notice Does Not Mean You Lost Coverage

Facebook
Got a yellow envelope from the Family Support Division? Don't panic.

Missouri is contacting households that may be affected by Community Engagement (work) requirements beginning in 2027.

The outreach notice itself does not mean your coverage is ending, and you don't need to report activities yet. Keep the notice, read it carefully, and call the Family Support Division at (855) 373-4636 or log in to your FSD Benefits Portal at https://my.mo.gov/fsdbenefits if you have questions about your coverage.

LinkedIn
Receiving a Community Engagement notice from the Family Support Division does not mean someone has lost MO HealthNet coverage.

Missouri is contacting households that may be affected by Community Engagement (work) requirements beginning in 2027. Participants do not need to begin reporting activities simply because they received the outreach notice.

For questions about your coverage or notice, call the Family Support Division at (855) 373-4636 or log in to your FSD Benefits Portal at https://my.mo.gov/fsdbenefits.

Instagram
Got a yellow envelope from the Family Support Division? Don't panic.

Missouri is contacting households that may be affected by Community Engagement (work) requirements in 2027.

Receiving the outreach notice does not mean your coverage is ending, and you don't need to report activities yet.

Questions about your coverage or notice? Call the Family Support Division at (855) 373-4636.

X/Twitter
A Community Engagement (work) notice from the Family Support Division does not mean your MO HealthNet coverage is ending. Questions? Call (855) 373-4636 or log in at https://my.mo.gov/fsdbenefits.

Community Engagement (Work) Requirements

Post 6: A New Requirement

Facebook
Working may become part of keeping your MO HealthNet coverage.

Beginning in 2027, some adults covered through Medicaid expansion will have to meet Community Engagement (work) requirements.

Work isn't the only option. School, volunteering, and other qualifying activities may count. Start learning what the requirements could mean for you now. Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources for help.

LinkedIn
Community Engagement (work) requirements are among the major MO HealthNet changes coming in 2027.

Some adults covered through Medicaid expansion will need to meet the requirement to maintain eligibility. Work is not the only qualifying activity. Education, volunteering, and other activities may also count.

For help understanding the requirements, contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
Community Engagement (work) requirements are coming in 2027 for some adults covered through Medicaid expansion.

Work isn't the only option. School, volunteering, and other qualifying activities may count.

Find out what the new requirements could mean for you. Call the Family Support Division at (855) 373-4636.

X/Twitter
Community Engagement (work) requirements are coming in 2027 for some MO HealthNet expansion adults. Work isn't the only option. Questions? Call (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources

Post 7: What Counts?

Facebook
Work. School. Volunteering. Or a combination of all three.

For some adults, these activities may count toward the 80 hours required each month to qualify for MO HealthNet beginning in 2027.

How you meet the Community Engagement (work) requirement may depend on your life. Learn what activities can count and how they can be combined. Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

LinkedIn
For adults subject to the new Community Engagement (work) requirements, meeting the 80-hour monthly threshold doesn't necessarily mean working 80 hours at a job.

Qualifying work, education, volunteering, and other activities may be combined. Helping participants understand their options before implementation can make preparation easier.

Questions? Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
Work. School. Volunteering. You may be able to combine qualifying activities.

Some adults covered through Medicaid expansion will need to meet an 80-hour monthly Community Engagement (work) requirement beginning in 2027.

Call the Family Support Division at (855) 373-4636 to learn what may count.

X/Twitter
Work isn't the only way to meet the new Community Engagement requirement. Work, school, volunteering, and other activities may count toward 80 hours. Help: (855) 373-4636 or https://dss.mo.gov/hr1/participant-resources.

Post 8: The 80-Hour Requirement

Facebook
Eighty hours a month may become an important number.

That's the monthly Community Engagement (work) requirement some adults covered through Medicaid expansion will need to meet in 2027.

Now is a good time to understand what activities count and whether you're exempt. Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources if you need help understanding the new requirements.

LinkedIn
Beginning in 2027, some adults covered through Medicaid expansion will need to meet an 80-hour monthly Community Engagement (work) requirement.

But the 80-hour requirement does not apply to everyone. Qualifying activities and exemptions are important parts of the new rules.

For help understanding who may be affected, contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
80 hours a month.

That's the Community Engagement (work) requirement that some adults covered through Medicaid expansion will need to meet beginning in 2027.

Not everyone will have to meet it. Find out what counts and whether you may be exempt. Call the Family Support Division at (855) 373-4636.

X/Twitter
Some expansion adults will need to meet an 80-hour monthly Community Engagement (work) requirement in 2027. Not everyone will. Questions? (855) 373-4636 or https://dss.mo.gov/hr1/participant-resources.

Post 9: Your Earnings May Count

Facebook
Have a job? Your earnings may matter, too.

Some adults covered through Medicaid expansion may meet the new Community Engagement (work) requirement by earning at least $580 per month instead of tracking 80 hours of qualifying activities.

Have questions about how your work or earnings may count? Call the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

LinkedIn
Hours aren't the only way some MO HealthNet expansion adults may satisfy the new Community Engagement (work) requirement.

Missouri currently identifies monthly earnings of at least $580 as another way to meet the requirement.

Participants with questions about how their employment or earnings may count can contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
Have a job? Your earnings may matter, too.

Some adults covered through Medicaid expansion may meet the Community Engagement (work) requirement by earning at least $580 per month.

Questions about how your work or earnings may count? Call the Family Support Division at (855) 373-4636.

X/Twitter
Some expansion adults may meet the Community Engagement (work) requirement by earning at least $580/month instead of tracking 80 hours. Questions? (855) 373-4636 or https://dss.mo.gov/hr1/participant-resources.

Post 10: When Your Hours Change

Facebook
Your schedule changes every week. Your Medicaid rules won't.

If your work hours rise and fall, start learning about the Community Engagement (work) requirements coming in 2027.

Work isn't the only qualifying activity, and some people will be exempt. Talk with the Family Support Division about what may count toward your requirement at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

LinkedIn
Not everyone works a predictable 40-hour week.

Variable schedules, seasonal work, and changing hours are realities for many MO HealthNet participants. As Community Engagement (work) requirements approach, participants should understand that employment is not the only qualifying activity and exemptions may apply.

For help, contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
Your work schedule isn't always predictable.

If your hours change from week to week, start learning about the Community Engagement (work) requirements coming in 2027.

Work isn't the only activity that may count, and some people will be exempt. Call the Family Support Division at (855) 373-4636.

X/Twitter
Work hours can change. Other activities may count toward Community Engagement (work) requirements, and exemptions apply. Questions? Call (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Post 11: Exemptions Matter

Facebook
Not everyone will have to meet the new work requirement.

Some people covered through Medicaid expansion will qualify for an exemption from Community Engagement (work) requirements.

Your health, pregnancy, caregiving responsibilities, or other circumstances may matter. Find out whether an exemption may apply to you. Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

LinkedIn
Community Engagement (work) requirements will not apply to every adult covered through Medicaid expansion.

Pregnancy, certain health circumstances, caregiving responsibilities, and other situations may qualify someone for an exemption.

Helping participants identify potential exemptions will be an important part of preparing for the 2027 changes. Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
Not everyone will have to meet the new work requirement.

Your health, pregnancy, caregiving responsibilities, or other circumstances may qualify you for an exemption.

Find out whether an exemption may apply to you. Call the Family Support Division at (855) 373-4636.

X/Twitter
Not everyone will have to meet the new Medicaid work requirement. Some circumstances may qualify for an exemption. Find out if one applies: (855) 373-4636 or https://dss.mo.gov/hr1/participant-resources.

Pregnancy, Postpartum, and Caregiving

Post 12: Pregnancy and Work Requirements

Facebook
Pregnant and worried about the new Medicaid work requirement?

Pregnant women are exempt from Community Engagement (work) requirements.

Don't assume the new 80-hour requirement applies to you simply because you receive MO HealthNet. And if you're pregnant but don't have MO HealthNet, you can still apply for pregnancy coverage. Have questions about your coverage during pregnancy? Call the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

LinkedIn
Pregnant women are exempt from the Community Engagement (work) requirements coming in 2027.

That distinction matters as information about the new 80-hour requirement reaches MO HealthNet participants. Pregnant women should not assume the work requirement applies to their coverage. Women who are pregnant but do not currently have MO HealthNet can also apply for pregnancy coverage.

Questions about pregnancy coverage? Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
Pregnant and worried about the new Medicaid work requirement?

Pregnant women are exempt from Community Engagement (work) requirements.

If you're pregnant but don't have MO HealthNet, you can still apply for pregnancy coverage. Have questions about your MO HealthNet coverage during pregnancy? Call the Family Support Division at (855) 373-4636.

X/Twitter
Pregnant women are exempt from Community Engagement (work) requirements.If you're pregnant but don't have MO HealthNet, you can still apply for pregnancy coverage. Questions about MO HealthNet pregnancy coverage? Call (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Post 13: Postpartum Coverage

Facebook
Your healthcare needs don't stop when your pregnancy ends.

Eligible women can receive full MO HealthNet benefits throughout pregnancy and for 12 months after the pregnancy ends.

That postpartum coverage remains important as other Medicaid rules change.If you're nearing the end of your 12 months, find out what coverage you may qualify for next**.**

Learn more about your pregnancy and postpartum benefits by contacting MO HealthNet Constituent Services at (800) 392-2161 or visiting https://dss.mo.gov/mhd/pregnancy-services.

LinkedIn
MO HealthNet coverage for eligible women continues beyond delivery.

Eligible women can receive full Medicaid benefits throughout pregnancy and for 12 months after the pregnancy ends. As other Medicaid changes roll out, helping women understand their postpartum coverage remains essential.

Women nearing the end of their 12 months should also understand what coverage they may qualify for next.

For assistance, contact MO HealthNet Constituent Services at (800) 392-2161 or visit https://dss.mo.gov/mhd/pregnancy-services.

Instagram
Your healthcare needs don't stop when your pregnancy ends.

Eligible women can receive full MO HealthNet benefits throughout pregnancy and for 12 months postpartum.

Nearing the end of your 12 months? Find out what coverage you may qualify for next. Call MO HealthNet Constituent Services at (800) 392-2161.

X/Twitter
Eligible women can receive full MO HealthNet benefits throughout pregnancy and for 12 months after pregnancy ends.Nearing the end of your 12 months? Find out what coverage you may qualify for next: (800) 392-2161 or visit https://dss.mo.gov/mhd/pregnancy-services.

Post 14: Parents and Caregivers

Facebook
Caring for someone else can shape your entire day.

Certain parents and caregivers may be exempt from the Community Engagement (work) requirements coming to Medicaid expansion.

Before trying to rearrange your life around 80 hours, find out whether the requirement applies to you. Call the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

LinkedIn
Caregiving responsibilities matter under the new Community Engagement (work) requirements.

Certain parents and caregivers may qualify for an exemption. Participants should understand whether an exemption applies before making unnecessary changes to work, school, or family responsibilities.

For help, contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
Caring for someone else can shape your entire day.

Certain parents and caregivers may be exempt from the new Community Engagement (work) requirements.

Before rearranging your life around 80 hours, find out whether the requirement applies to you. Call the Family Support Division at (855) 373-4636.

X/Twitter
Parents and caregivers may be exempt from Community Engagement requirements. Find out whether the requirement applies to you: (855) 373-4636 or https://dss.mo.gov/hr1/participant-resources.

Post 15: Pregnancy and Immigration Eligibility

Facebook
Pregnant and concerned about your immigration status and MO HealthNet?

New immigration eligibility rules begin Oct. 1.

If you no longer qualify for MO HealthNet because of your status, you may still qualify for pregnancy coverage through Show-Me Healthy Babies or for emergency coverage. Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources to ask about coverage options that may be available to you.

LinkedIn
Changes to Medicaid immigration eligibility can also affect pregnant women.

Beginning Oct. 1, some women may no longer qualify for regular MO HealthNet based on immigration status. Other options, including Show-Me Healthy Babies or emergency coverage, may still be available.

For help exploring coverage options, contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
Pregnant and concerned that new immigration eligibility rules could affect your MO HealthNet?

Other pregnancy coverage may still be available, including Show-Me Healthy Babies or emergency coverage.

Call the Family Support Division at (855) 373-4636 for help understanding your options.

X/Twitter
Pregnant and affected by new immigration eligibility rules? Other pregnancy coverage may be available. Ask about your options: (855) 373-4636 or https://dss.mo.gov/hr1/participant-resources.

Immigration Status and MO HealthNet

Post 16: Changes Begin Oct. 1

Facebook
Some MO HealthNet eligibility changes begin sooner than others.

On Oct. 1, new federal immigration rules will change who can qualify for Medicaid and CHIP.

If you've received a notice saying your coverage may be affected, don't put it aside. Find out what it means for you by calling the Family Support Division at (855) 373-4636 or logging in to your FSD Benefits Portal at https://my.mo.gov/fsdbenefits.

LinkedIn
One of the earliest major MO HealthNet changes takes effect Oct. 1.

New federal immigration rules will limit which noncitizens can qualify for Medicaid and CHIP. Participants who receive an eligibility notice should read it carefully and respond to any requests for information.

For eligibility questions, call (855) 373-4636 or log in to the FSD Benefits Portal at https://my.mo.gov/fsdbenefits.

Instagram
New immigration eligibility rules for MO HealthNet begin Oct. 1.

If you receive a notice saying your coverage may be affected, don't put it aside. Read it carefully and find out what it means for you.

Questions? Call (855) 373-4636

X/Twitter
New MO HealthNet immigration eligibility rules begin Oct. 1. If you receive a notice, read it carefully. Questions? Call (855) 373-4636 or check your FSD Benefits Portal: https://my.mo.gov/fsdbenefits.

Post 17: Refugees and Asylees

Facebook
Refugees and asylees face a major Medicaid change Oct. 1.

Under the new federal rules, refugee or asylee status alone will no longer qualify someone for MO HealthNet.

If this affects you or someone in your family, other coverage may be available. Call the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources to help you understand your options.

LinkedIn
Refugees and asylees are among the groups affected by the Medicaid immigration eligibility changes beginning Oct. 1.

Refugee or asylee status alone will no longer qualify someone for regular MO HealthNet under the new federal rules. Individuals and families affected by the change may need help identifying other coverage options.

Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
Refugee or asylee?

Your MO HealthNet eligibility may change Oct. 1 under new federal Medicaid rules.

If this affects you or someone in your family, other coverage may be available. Call the Family Support Division at (855) 373-4636 for help understanding your options.

X/Twitter
Refugee or asylee? Your MO HealthNet eligibility may change Oct. 1. For help understanding other coverage options, call (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Post 18: Lawful Permanent Residents

Facebook
Have a green card? Don't assume the new rules mean you're losing MO HealthNet.

Lawful permanent residents remain among the immigration statuses that may qualify.

The five-year waiting period still matters for many people, but some lawful permanent residents are exempt from it. Eligibility depends on your individual circumstances. Call the Family Support Division at (855) 373-4636 or log in to the FSD Benefits Portal at https://my.mo.gov/fsdbenefits for help with your MO HealthNet eligibility.

LinkedIn
The new immigration eligibility rules do not mean every noncitizen will lose MO HealthNet.

Lawful permanent residents remain among the statuses that may qualify, although the five-year waiting period applies in many circumstances and exemptions exist.

For individual eligibility questions, call the Family Support Division at (855) 373-4636 or log in to the FSD Benefits Portal at https://my.mo.gov/fsdbenefits.

Instagram
Have a green card? Don't assume the new rules mean you're losing MO HealthNet.

Lawful permanent residents may still qualify. The five-year waiting period applies to many people, but there are exceptions.

Questions about your eligibility? Call (855) 373-4636

X/Twitter
Have a green card? Lawful permanent residents may still qualify for MO HealthNet. The five-year waiting period applies in many cases. Questions? Call (855) 373-4636 or visit https://my.mo.gov/fsdbenefits.

Post 19: When Your Immigration Status Changes

Facebook
Your immigration status changed. Did your MO HealthNet information change with it?

Becoming a lawful permanent resident or having another status change can affect your eligibility.

Report changes to the Family Support Division so your coverage can be reviewed using current information. Call (855) 373-4636 for help with your case or visit https://dss.mo.gov/fsd and select “Report a Change.”

LinkedIn
Current information matters when MO HealthNet determines eligibility.

If a participant’s citizenship or immigration status changes, that change should be reported to the Family Support Division so eligibility can be reviewed using accurate information.

For assistance with an individual case, call (855) 373-4636 or visit https://dss.mo.gov/fsd and select “Report a Change.”

Instagram
Has your citizenship or immigration status changed?

Make sure the Family Support Division has your current information. A status change could affect your MO HealthNet eligibility.

For help with your case, call (855) 373-4636

X/Twitter
Has your citizenship or immigration status changed? Make sure the Family Support Division has your current information. Call (855) 373-4636 or visit https://dss.mo.gov/fsd and select “Report a Change.”

Renewals Are Changing

Post 20: Twice-a-Year Renewals

Facebook
Once a year is becoming twice a year for some MO HealthNet participants.

Beginning in 2027, adults covered through Medicaid expansion will have their eligibility reviewed every six months.

That means you'll need to pay attention to renewal notices more often. Watch for your notice and respond when MO HealthNet asks for information. Need help? Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

LinkedIn
Annual renewals are becoming twice-a-year eligibility reviews for adults covered through Medicaid expansion.

Beginning in 2027, these participants will have their MO HealthNet eligibility reviewed every six months. More frequent renewals make current contact information and timely responses to notices increasingly important.

For renewal assistance, contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
Once a year is becoming twice a year.

Beginning in 2027, adults covered through Medicaid expansion will have their eligibility reviewed every six months.

Watch for your renewal notice and respond when MO HealthNet asks for information. Need help? Call the Family Support Division at (855) 373-4636.

X/Twitter
In 2027, expansion adults will have MO HealthNet eligibility reviewed every six months. Watch for renewal notices. Need help? (855) 373-4636 or https://dss.mo.gov/hr1/participant-resources.

Post 21: Six Months Goes Fast

Facebook
Six months goes by faster than you think.

Adults covered through Medicaid expansion will soon face MO HealthNet eligibility reviews twice a year instead of once.

Keeping your contact information current and watching for renewal notices will become even more important. Need help with your renewal? Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

LinkedIn
Twice-a-year renewals mean less time between MO HealthNet eligibility reviews for expansion adults.

A missed notice or outdated address can become a coverage problem more quickly when renewals happen every six months. Encourage participants to keep their contact information current and respond promptly.

Renewal help: Family Support Division, (855) 373-4636 or https://dss.mo.gov/hr1/participant-resources.

Instagram
Six months goes by faster than you think.

Adults covered through Medicaid expansion will soon have MO HealthNet eligibility reviewed twice a year.

Keep your contact information current and watch for renewal notices. Need help? Call the Family Support Division at (855) 373-4636.

X/Twitter
Six months goes by fast. In 2027, expansion adults begin twice-yearly eligibility reviews. Need renewal help? Call (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Post 22: Still Eligible? Still Renew.

Facebook
You still qualify. Your income hasn't changed. So you ignore the renewal form.

That's a risk you don't want to take.

Beginning in 2027, Medicaid expansion participants will face eligibility reviews every six months. Respond when MO HealthNet asks for information. Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources if you need help completing your renewal.

LinkedIn
Being eligible for MO HealthNet does not make a renewal notice optional.

Beginning in 2027, expansion adults will face eligibility reviews every six months. Participants who still qualify should respond when MO HealthNet requests information rather than risk an avoidable coverage interruption.

For renewal assistance, contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/hr1/participant-resources.

Instagram
You still qualify. Nothing has changed. So you ignore the renewal form.

Don't take that risk.

Medicaid expansion participants will face eligibility reviews every six months beginning in 2027. Respond when MO HealthNet asks for information.

Need help? Call the Family Support Division at (855) 373-4636.

X/Twitter
Still eligible? You still need to respond to renewal requests. Expansion adults face reviews every six months in 2027. Help: (855) 373-4636 or https://dss.mo.gov/hr1/participant-resources.

Post 23: Not Everyone Renews Twice a Year

Facebook
Heard that MO HealthNet renewals are changing? They aren't changing for everyone.

The new six-month renewal schedule applies to adults covered through Medicaid expansion.

Other MO HealthNet groups will continue with annual eligibility reviews. Not sure which coverage group you're in? Call the Family Support Division at (855) 373-4636 or check your benefits at https://my.mo.gov/fsdbenefits.

LinkedIn
The new six-month MO HealthNet renewal schedule does not apply to every participant.

Twice-a-year eligibility reviews apply to adults covered through Medicaid expansion. Other MO HealthNet populations will continue with annual renewals.

Participants with questions about their eligibility group can call (855) 373-4636 or check their benefits at https://my.mo.gov/fsdbenefits.

Instagram
Heard that MO HealthNet renewals are changing? They aren't changing for everyone.

The new six-month schedule applies to adults covered through Medicaid expansion. Other MO HealthNet groups will continue with annual reviews.

Questions? Call (855) 373-4636

X/Twitter
MO HealthNet renewals aren't changing for everyone. Six-month eligibility reviews apply to expansion adults. Questions about your coverage group? Call (855) 373-4636 or check your benefits at https://my.mo.gov/fsdbenefits.

Medical Bills and Other Changes

Post 24: Retroactive Coverage Is Getting Shorter

Facebook
An unexpected hospital visit can happen before you've applied for MO HealthNet.

Right now, Medicaid may cover eligible medical bills from up to three months before an application.

For applications submitted beginning Jan. 1, that window gets shorter. If you think you may qualify for MO HealthNet, don't wait until you have a medical bill to apply. Call (855) 373-9994 or visit https://dss.mo.gov/healthcare/apply.

LinkedIn
The amount of time MO HealthNet can reach back to cover eligible medical expenses will become shorter in 2027.

For applications submitted beginning Jan. 1, retroactive coverage will be reduced. That makes timely applications increasingly important for people who may qualify.

To apply for MO HealthNet, call (855) 373-9994 or visit https://dss.mo.gov/healthcare/apply.

Instagram
An unexpected hospital visit can happen before you've applied for MO HealthNet.

Beginning Jan. 1, the amount of time Medicaid can reach back to cover eligible medical bills will become shorter.

If you think you may qualify, don't put off applying. Call (855) 373-9994 .

X/Twitter
Retroactive MO HealthNet coverage gets shorter for applications submitted beginning Jan. 1, 2027. If you think you may qualify, don't wait to apply. Call (855) 373-9994 or visit https://dss.mo.gov/healthcare/apply.

Post 25: Applying Promptly Matters

Facebook
Applying for MO HealthNet late could leave more medical bills uncovered.

Beginning Jan. 1, retroactive coverage will be limited to one month for Medicaid expansion adults and two months for most other coverage groups.

If you need coverage, don't put off applying. Call (855) 373-9994 or visit https://dss.mo.gov/healthcare/apply.

LinkedIn
Timing will matter more for people applying for MO HealthNet in 2027.

For applications submitted beginning Jan. 1, retroactive coverage will be limited to one month for expansion adults and two months for most other Medicaid groups.

People who believe they may qualify should not unnecessarily delay an application. Apply by phone at (855) 373-9994 or visit https://dss.mo.gov/healthcare/apply.

Instagram
Applying for MO HealthNet late could leave more medical bills uncovered.

Beginning Jan. 1, retroactive coverage will be limited to one month for expansion adults and two months for most other coverage groups.

Need coverage? Don't put off applying. Call (855) 373-9994 .

X/Twitter
Applying for MO HealthNet late could leave more medical bills uncovered. Beginning Jan. 1, retroactive coverage drops to one month for expansion adults and two months for most other groups. Apply: (855) 373-9994 or https://dss.mo.gov/healthcare/apply.

Post 26: Medical Bills Don’t Wait

Facebook
You didn’t plan to get sick before you had Medicaid.

That’s why retroactive coverage matters.

Beginning in 2027, MO HealthNet will have a shorter window for covering eligible medical bills from before you applied. Applying promptly could make a bigger financial difference. Apply at (855) 373-9994, or visit https://dss.mo.gov/healthcare/apply for enrollment assistance.

LinkedIn
People don’t schedule illness around their health insurance.

Retroactive Medicaid coverage can help with eligible medical expenses incurred before someone applies. Beginning in 2027, that coverage window becomes shorter, making prompt enrollment increasingly important.

Apply by phone at (855) 373-9994, or visit https://dss.mo.gov/healthcare/apply for assistance.

Instagram
You didn’t plan to get sick before you had Medicaid.

Beginning in 2027, MO HealthNet will have a shorter window for covering eligible medical bills from before you applied.

If you think you qualify, applying promptly matters. Call (855) 373-9994 for help.

X/Twitter
You didn’t plan to get sick before you had Medicaid. In 2027, the retroactive coverage window gets shorter. If you think you qualify, apply promptly: (855) 373-9994 or https://dss.mo.gov/healthcare/apply.

Post 27: Co-Pays Are Coming Later

Facebook
You've heard Medicaid co-pays are coming. They are, but not in 2027.

Missouri's new cost-sharing requirement is scheduled for October 2028 and will affect certain adults covered through Medicaid expansion with income above 100% of the federal poverty level.

There's time to prepare. Call MO HealthNet Constituent Services at (800) 392-2161 or visit https://mydss.mo.gov/hr1 for updates as MO HealthNet changes take effect.

LinkedIn
Not every Medicaid change happens in 2027.

Missouri's new cost-sharing requirement is currently scheduled for October 2028 and will apply to certain adults covered through Medicaid expansion with income above 100% of the federal poverty level.

Keeping the timeline clear can help participants distinguish immediate changes from those still years away. For questions, call MO HealthNet Constituent Services at (800) 392-2161 or visit https://mydss.mo.gov/hr1.

Instagram
You've heard Medicaid co-pays are coming. They are, but not in 2027.

Missouri's new cost-sharing requirement is scheduled for October 2028 and will affect certain adults covered through Medicaid expansion.

For questions, call MO HealthNet Constituent Services at (800) 392-2161.

X/Twitter
New Medicaid co-pays aren't scheduled until October 2028 for certain expansion adults. Questions? Call (800) 392-2161 or follow Missouri's updates at https://mydss.mo.gov/hr1.

Post 28: Not Every Service Will Have a New Co-Pay

Facebook
Not every healthcare visit will come with a new Medicaid co-pay.

When cost sharing begins for certain Medicaid expansion adults in 2028, federal rules exclude some types of healthcare.

Knowing what's covered can help you plan for future costs. Questions about your MO HealthNet benefits? Call MO HealthNet Constituent Services at (800) 392-2161 or visit https://dss.mo.gov/mhd/healthcare.

LinkedIn
The future Medicaid cost-sharing requirement will not apply uniformly to every healthcare service.

When the requirement begins for certain expansion group adults in 2028, federal rules exclude some types of care. Clear communication about those exclusions will be important as implementation approaches.

For MO HealthNet benefit questions, call (800) 392-2161 or visit https://dss.mo.gov/mhd/healthcare.

Instagram
Not every healthcare visit will come with a new Medicaid co-pay.

When cost sharing begins for certain expansion group adults in 2028, some types of healthcare will be excluded.

Questions about your MO HealthNet benefits? Call (800) 392-2161.

X/Twitter
Not every healthcare visit will come with a new Medicaid co-pay. Some types of care will be excluded when cost sharing begins in 2028. Questions? Call (800) 392-2161 or visit https://dss.mo.gov/mhd/healthcare.

Post 29: You Don’t Have to Know Everything

Facebook
You don’t have to become a Medicaid expert.

Know what affects your coverage.

Keep your information current. Open your notices. Respond when MO HealthNet asks for something. And if a new rule doesn’t make sense, ask for help before a deadline passes.

The Family Support Division is here to help. Call (855) 373-4636 or visit https://dss.mo.gov/fsd.

LinkedIn
MO HealthNet participants should not have to become policy experts to keep their healthcare coverage.

What matters is helping people understand what applies to them, recognize when action is required, and know where to turn with questions.

Keep information current. Read notices. Respond to requests. And when something isn’t clear, ask for help. Contact the Family Support Division at (855) 373-4636 or visit https://dss.mo.gov/fsd.

Instagram
You don’t have to become a Medicaid expert.

Keep your information current. Open your notices. Respond when MO HealthNet asks for something. And if a new rule doesn’t make sense, ask for help before a deadline passes.

Call the Family Support Division at (855) 373-4636.

X/Twitter
You don’t have to become a Medicaid expert. Keep your information current, read notices, respond to requests, and ask for help. Call FSD at (855) 373-4636 or visit https://dss.mo.gov/fsd.

Post 30: Know What Happens When

Facebook
MO HealthNet is changing, but not all at once.

Some immigration eligibility rules change this fall. Other adults face new Community Engagement (work) requirements and more frequent renewals in 2027. Other changes come later.

Know what applies to you and when. Stay informed, read your MO HealthNet notices, and call the Family Support Division at (855) 373-4636 or visit https://mydss.mo.gov/hr1 when you need help.

LinkedIn
MO HealthNet changes will roll out over several years, not on a single date.

Immigration eligibility changes begin first. Community Engagement (work) requirements, more frequent expansion renewals, and reduced retroactive coverage follow in 2027. Cost sharing comes later.

Helping participants understand both what is changing and when will be critical. For assistance, call the Family Support Division at (855) 373-4636 or visit https://mydss.mo.gov/hr1.

Instagram
MO HealthNet is changing, but not all at once.

Some eligibility rules change this fall. Community Engagement (work) requirements and more frequent renewals follow in 2027. Other changes come later.

Know what applies to you and when. Questions? Call the Family Support Division at (855) 373-4636.

X/Twitter
MO HealthNet isn't changing all at once. Immigration eligibility changes come first, with other changes following in 2027 and 2028. Questions? Call (855) 373-4636 or visit https://mydss.mo.gov/hr1.